



## TECNIA INSTITUTE OF ADVANCED STUDIES

NAAC ACCREDITED GRADE "A" INSTITUTE

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### Overall Feedback Analysis

As institution adapted to virtual learning environments, **students and faculty** alike encountered various challenges, including navigating new technologies, maintaining engagement, and accessing resources. To address these issues, there is a growing requirement for enhanced support mechanisms that include comprehensive training for educators, reliable technical support, and resources that promote effective online teaching and learning practices. By investing in these support structures, institutions can ensure a smoother transition to and continued success in online education, ultimately fostering a more resilient and adaptable learning environment that meets the needs of all participants.

The importance of regularly scheduled online workshops and webinars has been emphatically highlighted by **students, faculty members, alumni members and employers**, underscoring their significant role in enhancing learning and professional development. These virtual events provide valuable opportunities for interactive learning, skill development, and professional growth, bridging gaps that traditional classroom settings might not address. There is a clear and growing demand for the regular incorporation of these online educational tools to support continuous improvement and adaptability in today's rapidly evolving academic and professional landscapes.

The necessity for adequate online library resources has been strongly emphasized by both **students and faculty**. Respondents have noted that access to a diverse and comprehensive range of digital materials is crucial for supporting academic research, coursework, and professional development. There is a consensus that an expanded online library—featuring e-books, academic journals, databases, and multimedia content—would significantly enhance the learning experience and facilitate more effective and flexible study options.

Observations have revealed a strong demand for several specialized courses, as suggested by various respondents across different departments. Notably, there is a requirement for a Certificate Course in NISM Mutual Fund (Foundation Module) among MBA students, highlighting the need for foundational financial market skills. Various stakeholders have expressed a need for training in Advanced Excel and Data Analytics for BBA students, reflecting the importance of these competencies in today's data-driven business landscape. Similarly, courses in Office Automation and Python should be incorporated into the curriculum to meet the demand for technical proficiency required in the industry. Additionally, courses in Professional Learning of Public Relations & Advertising, as well as Hindi Typing and Hindi News Writing,

  
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should be included in the BA(JMC) program, underscoring the importance of these skills in the media and communication fields. These insights collectively underscore the pressing need to integrate these specialized courses into the curriculum to better align educational offerings with current industry demands and student interests.

From a feedback perspective, there is a clear call for increased active faculty participation and stronger engagement in curriculum enrichment. Respondents have expressed that the involvement of faculty members in the on-going development and refinement of the curriculum is essential for ensuring that educational programs remain relevant and effective.



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## Action Taken Report

Feedback	Action Taken														
Requirement of support for online academic growth	Conducted training sessions for faculty to optimize use of MS Teams features; implemented advanced features for interactive learning. Introduced workshops for faculty on innovative teaching methods; encouraged use of diverse instructional strategies.														
The regularity of online workshops and webinars has been well-highlighted by both students and faculty, highlighting their value in enhancing learning and professional development.	Increased frequency and variety of guest lectures; diversified topics covered in workshops.														
Adequate online library resources	Expanded digital collection; optimized search functionality and access procedures.														
Identified demand for specialized skills in financial markets, cyber security, photography, and visual communication	<p>Developed and implemented targeted certification courses and offered in VAC</p> <table border="1"> <tr> <td>NISM Mutual Fund (Foundation Module)</td><td>MBA</td></tr> <tr> <td>Data Analytics</td><td>BBA</td></tr> <tr> <td>Advanced Excel</td><td>BBA</td></tr> <tr> <td>Office Automation</td><td>BCA</td></tr> <tr> <td>Python</td><td>BCA</td></tr> <tr> <td>Professional Learning of Public Relation &amp; Advertising</td><td>BA(JMC)</td></tr> <tr> <td>Hindi Typing and Hindi News Writing</td><td>BA(JMC)</td></tr> </table>	NISM Mutual Fund (Foundation Module)	MBA	Data Analytics	BBA	Advanced Excel	BBA	Office Automation	BCA	Python	BCA	Professional Learning of Public Relation & Advertising	BA(JMC)	Hindi Typing and Hindi News Writing	BA(JMC)
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Active faculty participation; strong engagement in curriculum enrichment	Continued involvement in curriculum design; integration of industry-relevant topics														

  
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