SYLLABI

For

Value Added Course

Certificate Course on Strong Work Ethics

Offered by

Department of Management Sciences

Masters of Business Administration (Session: 2023-24)

TECNIA INSTITUTE OF ADVANCED STUDIES

"A"GRADE INSTITUTE

GURU GOBIND SINGH INDRAPRASTHA UNIVERSITY, DELHI MASTERS OF BUSINESS ADMINISTRATION (MBA)

Certificate Course on Strong Work Ethics

Course Code: MS 510 L-2, T-0 P-0 Credits -2

Objectives: This course in strong work ethics aims to equip individuals with the principles, skills, and attitudes necessary for maintaining integrity and professionalism in the workplace

Learning Outcomes:

- 1. Student will be able to promote healthy work environment.
- 2. Students will be able to show the power of integrity at workplace.
- 3. Students will be able to differentiate ethical and unethical behavioral aspects.

Course Contents:

Unit I (10 Hours)

Appearance: Emphasizes the significance of proper dress, grooming, hygiene, and manners in professional settings. Attendance: Stresses the importance of regular attendance, punctuality, proactive communication about planned absences, and timely completion of missed assignments.

Unit II (10 Hours)

Attitude: Explores the impact of a positive attitude on personal and professional growth, emphasizing confidence, self-belief, and goal setting. Character: Delves deeper into the attributes of loyalty, honesty, dependability, reliability, initiative, and self-control, highlighting their role in building trust and credibility.

Unit III (5 Hours)

Communication: Enhances verbal and non-verbal communication skills, emphasizing active listening, effective expression, and the importance of clear, respectful communication in various contexts.

Unit IV (5 Hours)

Organizational Skill: Expands on skills related to time management, task prioritization, and adaptability to change, equipping learners with strategies for efficient organization and resilience in dynamic work environments.

References:

- Velasquez (2017), Business Ethics: Concepts and Cases 7e.
- Susan Liautaud (2021), The Power of Ethics.
- A C Fernando (2019), Business Ethics: An Indian Perspective.
- Neeru Vasishth (2022), Corporate Governance Values & Ethics with Case Studies.

Evaluation Pattern: On the basis of practical exam followed by viva voce

Course Module

<u>For</u>

Value Added Course

Evaluation Pattern: On the basis of viva voce

Total Duration required: 30 Hours

Course Structure

S.No.	Contents Deliverance	Learning Outcomes
1	Appearance: Displays proper dress, grooming, hygiene, and manners (5 hours)	Understand the fundamentals of Appearance
2	Attendance: Attends class, arrives and leaves on time, tells instructor in advance of planned absences, and makes up assignment promptly (5 hours)	Learn about attendance, planned attendance and assignment
3	Attitude: Shows a positive attitude, appears confident and has true hopes of self (5 hours)	Learn to develop attitude i.e. positive and negative
4	Character: Displays loyalty, honesty, dependability, reliability, initiative, and self-control (5 hours)	Discover about various characteristics of a person
5	Communication: Displays proper verbal and non-verbal skills and listens (5 hours)	Understand about verbal and non-verbal skills of communication
6	Organizational Skill: Shows skills in management, prioritizing, and dealing with change (5 hours)	Explore and evaluate speeches based on a variety of verbal and non-verbal communication skills

References:

- Velasquez (2017), Business Ethics: Concepts and Cases 7e.
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