

Dear NSS IIT Delhi Team,

Thank you for contacting the NSS Cell regarding the Half Marathon medal distribution. We appreciate you bringing this matter to our attention and apologize for the inconvenience caused.

We are currently investigating the discrepancy you reported regarding the unreceived medal for participant number 1978. We understand that you believe you finished within the top 50 and provided your details to the volunteer on duty.

We are reviewing the volunteer logs and race results to verify your claim. Additionally, we appreciate you offering the screenshots from your running app and the photo as evidence of your participation and completion time.

We will get in touch with you within [number] business days with an update on our investigation and the next steps regarding your medal.

In the meantime, if you have any further information or clarification that you believe would be helpful in resolving this issue, please do not hesitate to share it with us.

We sincerely apologize for the mistake and appreciate your patience and understanding.

Sincerely,

Tecnia Institute of Advanced Studies Madhuban Chowk, Rohini, Delhi -85