



TECNIA INSTITUTE OF ADVANCED STUDIES

GRADE "A" INSTITUTE

Approved by AICTE, Ministry of HRD, Govt. of India, Affiliated to GGSIP University
Recognized Under Sec. 2(f) of UGC Act 1956

INSTITUTIONAL AREA MADHUBAN CHOWK, ROHINI, DELHI 110085

Tel: 91-11-27555121-24, E-Mail : directortias@tecnia.in, Website: www.tiaspp.tecnia.in



Ref. No.: TIAS/2023-24/240

Date: 9th Feb 2024

To
Affiliation Branch
GGSIP University
Sec- 16 (C), Dwarka,
New Delhi-110078

Sub: Student Grievance Redressal Committee (SGRC)

This is in reference to email received from Affiliation Branch on dated Jan 2, 2024 on the subject cited above; in compliance with the directions of Hon'ble High Court's dated 08.03.2019, 17.05.2019, 24.05.2019, 12.07.2019 and 23.08.2019 in the matter of Writ Petition No. 793/2017 (Courts on its own motion in Suicide Committed by Sushant Rohilla).

Wherein the Affiliation Branch of GGSIPU is seeking clarifications on the directions provided by above authority from the Institute. The point wise compliance by the student welfare Incharge of the Institute for the same is annexed herewith.

This is for your kind information and perusal.


Director

Director
Tecnia Institute of Advanced Studies
(Affiliated to GGSIP University Delhi)
Madhuban Chowk, Rohini, Delhi

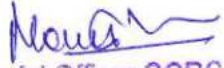
TECNIA INSTITUTE OF ADVANCED STUDIES

STUDENT WELFARE


From: The office of In charge- Student Welfare, Tecnia Institute of Advanced Studies, Institutional Area, Madhuban Chowk, Rohini, Delhi-110085

Reference: Email received from GGSIP University (Affiliation Branch) on dated Jan 2, 2024.
Information regarding status of the Institute in compliance with the directions of hon'ble court's dated 08.03.2019, 17.05.2019, 24.05.2019, 12.07.2019 and 23.08.2019 in the matter of writ petition no. 793/2017 (courts on its own motion in suicide committed by Sushant Rohilla).

Compliance Status of the Institute's Student Grievance Redressal Committee (SGRC) towards fulfillment of Directions as per reference mentioned above.

1	Direction 1(a) Publish information regarding constitution and availability of Student Grievance Redressal Committee (SGRC) on website + brochure + prominent public place on campus.	
	Compliance: The Institute has constituted the Student Grievance Redressal Committee (SGRC) under University Grants Commission (Redressal of Grievances of Students) Regulations, 2023, The Gazette of India dated APRIL 11, 2023 and uploaded the same on the website. Link for the same is: https://tiaspg.tecna.in/wp-content/uploads/2024/02/GRC_Reconstitution_Notification_-02-02-2024.pdf	Compliance <i>Details at Annexure- A</i> Complied
2	Direction 2 (a) Constitute SGRC	
	Compliance: The Institute has constituted the Student Grievance Redressal Committee (SGRC) under University Grants Commission (Redressal of Grievances of Students) Regulations, 2023, The Gazette of India dated APRIL 11, 2023 and uploaded the same on the website. Link for the same is: https://tiaspg.tecna.in/wp-content/uploads/2024/02/GRC_Reconstitution_Notification_-02-02-2024.pdf	Compliance <i>Details at Annexure- A</i> Complied
3	Direction 2 (b) Appoint one elected student representative on the SGRC (or a nominated student representative until the said college/institution can hold the requisite elections for the said position.	
	Compliance: The Institute has nominated the student representatives for Student Grievance Redressal Committee (SGRC) student representative on 07.01.2024 and uploaded the same on the website. Link for the same is: https://tiaspg.tecna.in/wp-content/uploads/2024/02/07.01.2024-Notification_Result_Declaration_2024.pdf	Compliance <i>Details at Annexure- B</i> Complied
4	Direction 2 (c) Describe Mechanism for election	
	Compliance: All India Council for Technical Education (Establishment of Mechanism for Grievance Redressal) Regulations, 2012 under The Gazette of India dated JUNE 07, 2012 and uploaded the same on the website. And the same has been adopted in its letter and spirit copy attached Link for the same is: https://tiaspg.tecna.in/online-grievance-redressal/ https://tiaspg.tecna.in/wp-content/uploads/2019/06/AICTE-Establishment-of-Mechanism-for-Grievance-Redressal-Regulations-2012.pdf	Compliance <i>Details at Annexure- C & D</i> Complied  Nodal Officer-SGRC

5	Direction 3: (a) Engage the services of medical practitioner(s), including specifically a Psychiatrist, a Psychologist and a Professional Student Counselor for regular consultation with students within the premises of such colleges/institutions.	
	<p>Compliance: The Institute hired the services of two medical practitioner(s)/ Psychiatrist for Student Grievance Redressal Committee (SGRC) and profiles of both the practitioners are uploaded on the website. Link for the same is:</p> <p>Dr. H.L. Nagaraja Murthy : https://tiaspg.tecna.in/wp-content/uploads/2022/06/Profile-Dr.-H.L.-NAGARAJA-MURTHY.pdf</p> <p>Mohd. Haseeb Ahamad: https://tiaspg.tecna.in/wp-content/uploads/2022/03/Profile MOHD-HASEEB-AHAMAD.pdf</p>	<p>Compliance</p> <p><i>Details at Annexure-E & F</i></p> <p><i>Complied</i></p>
6	Direction 3: (b) Indicate Availability in terms of Days and Timing.	
	<p>Compliance: The counselors would be available in the campus on Saturdays and as and when required by the students. The same has been uploaded on the website. Link for the same is:</p> <p>https://tiaspg.tecna.in/wp-content/uploads/2024/02/Notice-of-Availability-of-Student-Counselor.pdf</p>	<p>Compliance</p> <p><i>Details at Annexure-G</i></p> <p><i>Complied</i></p>
7	Direction 3: (c) Ensure discrete Access in terms of Location and Infrastructure of medical practitioner's clinic.	
	<p>Compliance: The Institute's counseling room is at Ground Floor, PG Building, TIAS where students can easily access the facilities of Counselor and can overcome the challenges faced by them. Photographs of the same are enclosed herewith.</p>	<p>Compliance</p> <p><i>Details at Annexure-H</i></p> <p><i>Complied</i></p>



Dr. Monisha
In Charge- Student Welfare

Nodal Officer-SGRC
Tecnia Institute of Advanced Studies
Madhuban Chowk, Rohini, Delhi -85



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 Tel: 91-11-27555121-24, E-Mail : directortias@tecnia.in, Website: www.tiaspg.tecnia.in



Ref. No. TIAS/Dir.Off./2023-24/37(B)

Date: 1.01.2024

NOTIFICATION

Sub: Re-constitution of the Grievance Redressal Committee

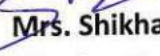
Reference to the subject cited above, the previous committee has completed its tenure on dated 31st December, 2023; Reference AICTE Approval Process Handbook 2023-24; Appendix-6 Norms for Essential and Desirable requirements for Technical Institution"; Director, TIAS has approved the re-constitution of Grievance Redressal Committee as per AICTE Regulation, 2019 vide F.No.1-101/PGRC/AICTE/ Regulation/2019 dated 07.11.2019.


Director, TIAS, has approved the re-constituted Grievance Redressal Committee for the Institute comprising of the following members:

S. No.	Name	Member	Department	Mobile Number
1	Dr. Monisha	Student Welfare	Dept. of Mgt. Sciences	9467926449
2	Md. Haseeb Ahmed	Psychiatrist	Counselor	9718743207
3	Dr. H. L. Nagaraja Murthy	Psychologist	Counselor	9891091998
4	Dr. M. N. Jha	Dean Acad.- Director Nominee	Dept. of Journalism and Mass Communication	9873057126
5	Dr. Preeti Jindal	Nodal Officer	Dept. of Mgt. Sciences	8800398738
6	Mr. Hemant Nagpal	Admin Officer	Admin	9953321355
7	Mrs. Chesta Agarwal	Member	Dept. of Information & Communication Technology	9871234503
8	Mrs. Shikha Yadav	Member Secretary	Dept. of Information & Communication Technology	9643907496

Tenure : 01st January, 2024 to 31st December, 2025

Frequency of meeting : Twice in a year or as and when required.


Mrs. Shikha Yadav
 Member Secretary, GRC


Dr. Ajay Kumar Director
 Technia Institute of Advanced Studies
 Affiliated to GGSIP University Delhi
 Madhuban Chowk, Rohini, Delhi-85

Copy to:

1. All Committee Members (As stated above)
2. Head of the Deptt. MBA, BBA, BA(J&MC), MCA & BCA
3. In-Charge- Students Welfare.
4. ITC Head-for uploading on institute website.
5. Student Notice Board



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Ref. No.: TIAS/2023-24/SWC/43CA)

Dated: 07.01.2024

NOTIFICATION

Sub: Declaration of result for the post of Student Representative in Grievance Redressal Committee.

This is in reference to the notification uploaded on 19/8/2020 with respect to the procedure or mode followed by our institute for nominating student's representative in the Grievance Redressal Committee. As per court direction, the nomination has to be through election. In pursuance to the directions of the 'Hon'ble Delhi High Court dated 17.05.2019 in WP (CrI) 793/2017; GGSIPU under clause 3(11) {d} of Statute 24 issues directions vide letter no. GGSIPU/2019-20/Legal/1916Dt.23.05.2019.

Student Welfare Department in compliance of the same hereby declares the names of the students who are unanimously selected for the posts of students' representative in SGRC constituted by TIAS through nomination

The names of the Student Representatives are as under:

Elected Student Representatives – 1 st Shift					
S. No.	Student Name	Enroll. No.	Program	Mobile No.	E-mail
1.	Manan Arora	00417003923	MBA	9131485455	mananarorac55@gmail.com
2.	Navya Vashisht	00217001723	BBA	7015731667	navyavasisth1006@gmail.com
3.	Amul	71417002423	BAJMC	8076834226	careamulsharma@gmail.com
4.	Arnav Dua	01517002022	BCA	8826825267	arnavdua04@gmail.com

Elected Student Representatives – 2 nd Shift					
S. No.	Student Name	Enroll. No.	Program	Mobile No.	E-mail
1.	Nikita Rana	35121303923	MBA	8630730900	nikitarana933@gmail.com
2.	Tathastu Arora	00621301723	BBA	9711875151	tathastuarora0705@gmail.com
3.	Anshika	00321302423	BAJMC	9311528857	anshikakarotiya72@gmail.com
4.	Harshita Setia	01221302022	BCA	7988137077	setiaharshita8@gmail.com

Preeti

Nodal Officer-SGRC
Nodal Officer-GRC
Tecnia Institute of Advanced Studies
Madhuban Chowk, Rohini, Delhi -85

Copy to All the members of SGRC including

1. Director-TIAS for information
2. Dean and Academic Cell
3. Member Secretary- SGRC
4. In-charge Students Welfare
5. HOD – MBA, BBA, BJMC & BCA for information to all the students.
6. IQAC
7. IT Dept. for uploading on the website.

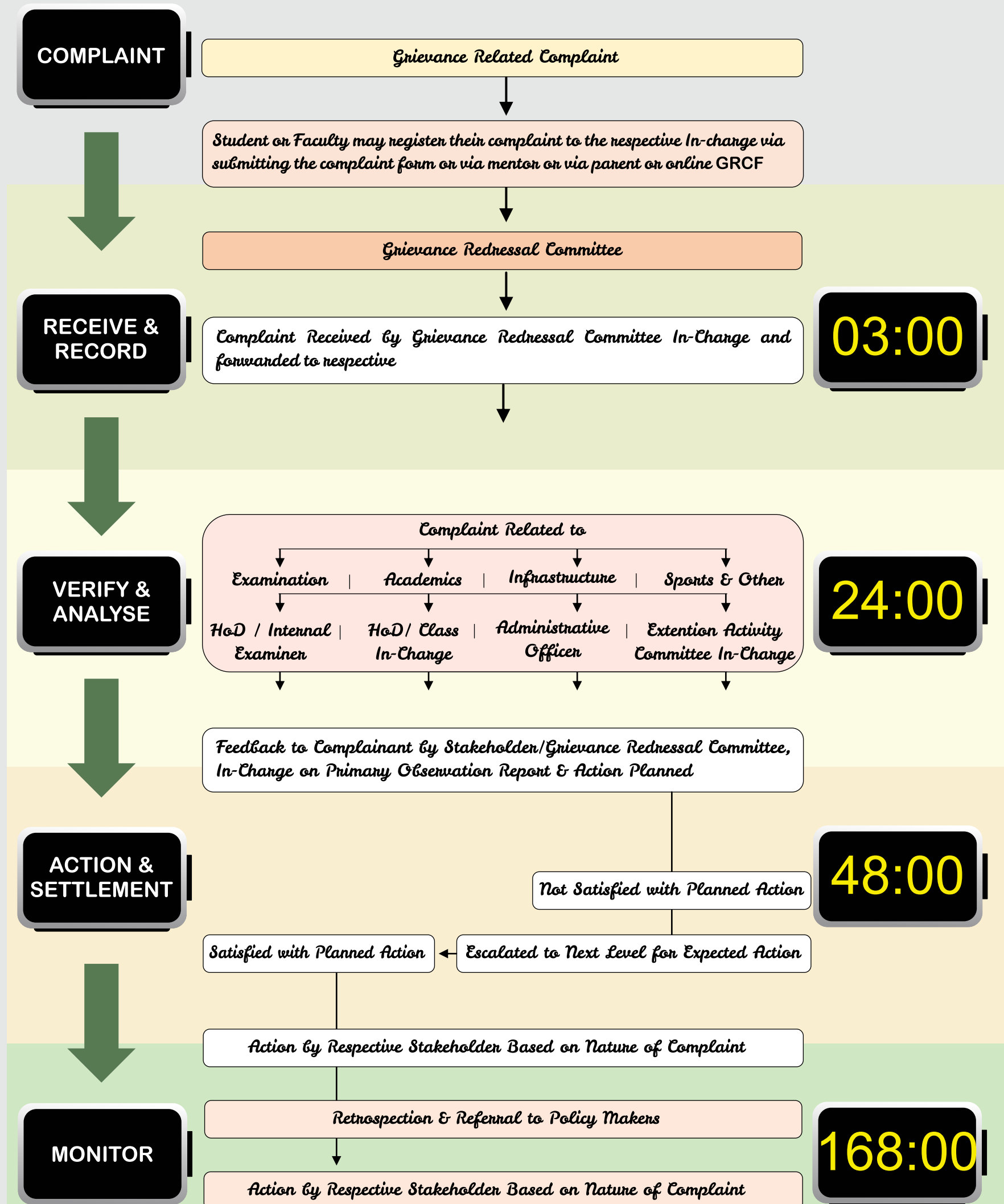


Grievance Redressal Committee

S. No.	Name	Member	Department	Mobile Number	Email
1	Dr. Monisha	Student Welfare	Dept. of Mgt. Sciences	9467926449	studentswelfare@tecnia.in
2	Md. Haseeb Ahmed	Psychiatrist	Counselor	9718743207	ammed.haseeb@gmail.com
3	Dr. H. L. Nagaraja Murthy	Psychologist	Counselor	9891091998	nagaraja.hin2002@gmail.com
4	Dr. M. N. Jha	Dean Acad.-Director Nominee	Dept. of Journalism and Mass Communication	9873057126	deanjmc@tecnia.in
5	Dr. Preeti Jindal	Nodal Officer	Dept. of Mgt. Sciences	8800398738	studentswelfare@tecnia.in
6	Mr. Hemant Nagpal	Admin Officer	Admin	9953321355	adminofficer@tecnia.in
7	Mrs. Chesta Agarwal	Member	Dept. of Information & Communication Technology	9871234503	chesta.agarwal@gmail.com
8	Mrs. Shikha Yadav	Member Secretary	Dept. of Information & Communication Technology	9643907496	studentswelfare@tecnia.in
9	Manan Arora	Student	MBA	9131485455	Enroll No. : 00417003923
10	Navya Vashisht	Student	BBA	7015731667	Enroll No. : 00217001723
11	Amul	Student	BAJMC	8076834226	Enroll No. : 71417002423
12	Arnav Dua	Student	BCA	8826825267	Enroll No. : 01517002022
13	Nikita Rana	Student	MBA	8630730900	Enroll No. : 35121303923
14	Tathastu Arora	Student	BBA	9711875151	Enroll No. : 00621301723
15	Anshika	Student	BAJMC	9311528857	Enroll No. : 00321302423
16	Harshita Setia	Student	BCA	7988137077	Enroll No. : 01221302022

Student Helpline No.: 011-2755121/122, 9910055811

Grievance Redressal Mechanism




भारत का राजपत्र
The Gazette of India

असाधारण

EXTRAORDINARY

भाग III—खण्ड 4

PART III—Section 4

प्रकाशित हो पत्रद्वारा

PUBLISHED BY AUTHORITY

सं. 146]
 No. 146]

नई दिल्ली, बुधवार, जून 7, 2012/जून 17, 1934
 NEW DELHI, THURSDAY, JUNE 7, 2012/JUNE 17, 1934

अखिल भारतीय तकनीकी शिक्षा परिषद्

अभिसूचना

नई दिल्ली 23 मई, 2012

अखिल भारतीय तकनीकी शिक्षा परिषद् (शिकायत निवारण के लिए तंत्र की स्थापना)
 विनियम, 2012

फा.सं. 37-3/विधि/2012... तकनीकी शिक्षा प्रदान करने वाली तकनीकी संस्थाएँ द्वारा प्रकाश में लायी गयीं शिकायतें करने तथा अज्ञेयता ज्ञानों का संचरण के लिए सर्वश्रेष्ठ उपाय करने एवं निरोध विनियमों को शिकायत के निवारण के लिए लागू करवाने करवाने हेतु अखिल भारतीय तकनीकी शिक्षा परिषद् अधिनियम, 1987 (1987 का 52) की धारा 23 की अन्वय में की अन्वय प्रकृत धारा 23 की शक्तियों के अन्वय में हुए अखिल भारतीय तकनीकी शिक्षा परिषद् अधिनियम, 1987 के अन्वय में, यथा—

1. संक्षिप्त नाम, प्रयोज्यता और प्रारंभ :

11. इन विनियमों को अखिल भारतीय तकनीकी शिक्षा परिषद् (शिकायत निवारण के लिए तंत्र की स्थापना) विनियम, 2012 कहा जाएगा।
12. ये विनियम अखिल भारतीय तकनीकी शिक्षा परिषद् अधिनियम, 1987 के अधीन अखिल भारतीय तकनीकी शिक्षा परिषद् द्वारा शासित प्रदान की गई अथवा अनुमोदित की गई सभी संस्थाओं पर लागू होंगे।

13) वे संसद में उनके प्रस्तावों को खारिज हो चुका है।

2. परिभाषा

1) इन विधियों में एक एक कि संघ में अनुभव अवैधित न हो -

- क) अधिनियम के अधिकांश भारतीय संसदीय विधायक विधायक, 1987 अधिनियम है।
- ख) पारित विधायकों के अधिकांश ऐसे विधायकों से है, जिन्होंने इन विधियों के अंतर्गत शिक्षा के क्षेत्र में महत्वपूर्ण कामों में योगदान दिया है।
- ग) 'गवर्नमेंट्स' के अधिकांश कर्मचारी ऐसी संस्था द्वारा जो एक एक नाम से या किसी एक नाम से इन अधिनियमों में किसी विश्वविद्यालय को कोई विशेष नाम कमाने के लिए किसी प्राधिकरण को नियुक्त करता है और जिसे ऐसे प्राधिकरण को व्याख्या करने के लिए एक विश्वविद्यालय के नियमों और विधियों के अनुसार सहायता प्रदान की जा सकती है और जो ऐसी प्राधिकरण को अनुमति देने वाले कर्मियों को ऐसी अर्थात् प्रदान किए जाने के लिए प्रतीक आयोजित करता है।
- घ) अधिनियम को अधिकांश भारतीय संसदीय विधायक अधिनियम है।
- च) अधिनियम प्रवेश नीति या अधिनियम विद्या के विद्या में नैतिकता अधिनियम के अंतर्गत प्रवेश देने हेतु बनाई गई ऐसी नीति से है, जिस अधिनियम द्वारा अनुमोदित अथवा मान्य प्रदान की गई है। एवं संस्था द्वारा प्रस्ताव दिया गया हो तथा अधिनियम द्वारा निर्दिष्ट किए गए अनुसूचित अधिनियम विद्या प्रदान हो।
- ज) 'विद्यालय' में निर्दिष्ट विद्यार्थी द्वारा जो कोई निम्नलिखित श्रेणियों में शामिल होगी, तथा -
 - 1) निर्दिष्ट के अधिनियम पर प्रवेश हेतु संस्थान की निर्दिष्ट प्रवेश नीति के अधिनियम प्रवेश देने।
 - 2) संस्थान द्वारा अनुमोदित कोई प्रवेश प्रक्रिया में अधिनियम।
 - 3) संस्थान की अधिनियम प्रवेश नीति के अनुसूचित प्रवेश देने से इनकार करना।
 - 4) विद्यालयी या अन्यता द्वारा एक संस्थान में प्रवेश देने के उद्देश्य से तथा निर्दिष्ट पर उनको प्रस्तावित नीति निर्देश अधिनियम द्वारा कोई और न्याय-प्रणाली अथवा अन्य प्रस्तावित नीति, उनको इनका के निर्दिष्ट विद्यालयों में अन्य नैतिकता अथवा कार्यवाही के अधिनियम जारी करने हेतु निर्दिष्ट अथवा विद्यालय के उद्देश्य के संकल्पित अथवा अथवा देने से इनकार करना, किसी भी प्रकार के उद्देश्य के शक्तों को अथवा करने के लिए विद्यालय करना।
- झ) अधिनियम की अधिनियम प्रवेश नीति में निर्दिष्ट सूक्ष्म अथवा उच्च प्राधिकरण द्वारा अनुमोदित सूक्ष्म से अधिनियम प्रवेश नीति की संस्था द्वारा प्रदान करना।
- ञ) प्रवेश से अथवा अन्यता अधिनियम नीति का अनुमोदन।

- (iv) विश्वविद्यालय के प्रांतों को जाना जाये कि वे केवल अपने ही विश्वविद्यालय के नियंत्रण के अन्तर्गत नियुक्त हैं एक वर्ष पूर्व अधिकांश विश्वविद्यालयों को एक ही तरह के संरचना के अंतर्गत विश्वविद्यालय के अन्तर्गत कोई प्रयोग करना साम्प्रदायिक भावना अर्थात् प्रतीक शिक्षण में कोई समझौता करना आवश्यक नहीं है और यह भी कि कठिन स्वयं को ही शिक्षण नहीं होना चाहिए।
- (v) संघीय संरचना के अन्तर्गत परिवार का कोई सदस्य नियंत्रित नहीं होना चाहिए -
- (क) वर्तमान संघीय अंतर्गत में विश्वविद्यालय में किसी एक पर नियंत्रण तथा कोई एक पर नियंत्रण पद स्थापना
 - (ख) विश्वविद्यालय के साथ संबंधित सभी शैक्षिक, विज्ञान में प्रचार का आरक्षण प्रशासनिक, आर्थिक, वैज्ञानिक, वैज्ञानिक विषयों के अन्तर्गत
 - (ग) विश्वविद्यालय की प्रशासनिक अथवा शैक्षिक संरचना में किसी भी प्रकार का एक पद स्थापना
- (vi) संघीय संरचना के अन्तर्गत विश्वविद्यालय में प्रायः ही नियुक्त विश्वविद्यालय द्वारा आरक्षणित अथवा प्रशासनिक अथवा प्रशासनिक चरित्रों से सभी अथवा सभी संशोधन अथवा प्रचार के अन्तर्गत सभी के अन्तर्गत -
- (क) संशोधन संघीय संरचना के अन्तर्गत अथवा
 - (ख) संशोधन संघीय संरचना के अन्तर्गत विश्वविद्यालय से ही प्रायः ही सभी के अन्तर्गत
 - (ग) संशोधन संघीय संरचना के अन्तर्गत विश्वविद्यालय से ही प्रायः ही सभी के अन्तर्गत
 - (घ) संशोधन संघीय संरचना के अन्तर्गत विश्वविद्यालय से ही प्रायः ही सभी के अन्तर्गत
- (vii) संघीय संरचना के अन्तर्गत विश्वविद्यालय में लोकपाल की नियुक्ति के अन्तर्गत संघीय विश्वविद्यालय द्वारा आरक्षणित अथवा प्रशासनिक चरित्रों से सभी संशोधन संशोधन अथवा प्रचार के अन्तर्गत सभी के अन्तर्गत -
- (क) अध्यक्ष, अथवा शिक्षण अथवा
 - (ख) संघीय संरचना के अन्तर्गत विश्वविद्यालय से ही प्रायः ही सभी के अन्तर्गत
 - (ग) संघीय संरचना के अन्तर्गत विश्वविद्यालय से ही प्रायः ही सभी के अन्तर्गत
 - (घ) संघीय संरचना के अन्तर्गत विश्वविद्यालय से ही प्रायः ही सभी के अन्तर्गत
- (viii) संघीय संरचना के अन्तर्गत विश्वविद्यालय में लोकपाल की नियुक्ति के अन्तर्गत संघीय विश्वविद्यालय द्वारा आरक्षणित अथवा प्रशासनिक चरित्रों से सभी संशोधन अथवा प्रचार के अन्तर्गत सभी के अन्तर्गत -
- (क) अध्यक्ष, अथवा शिक्षण अथवा
 - (ख) संघीय संरचना के अन्तर्गत विश्वविद्यालय से ही प्रायः ही सभी के अन्तर्गत
 - (ग) संघीय संरचना के अन्तर्गत विश्वविद्यालय से ही प्रायः ही सभी के अन्तर्गत
 - (घ) संघीय संरचना के अन्तर्गत विश्वविद्यालय से ही प्रायः ही सभी के अन्तर्गत
- (ix) संघीय संरचना के अन्तर्गत विश्वविद्यालय में लोकपाल की नियुक्ति के अन्तर्गत संघीय विश्वविद्यालय द्वारा आरक्षणित अथवा प्रशासनिक चरित्रों से सभी संशोधन अथवा प्रचार के अन्तर्गत सभी के अन्तर्गत -
- (क) अध्यक्ष, अथवा शिक्षण अथवा
 - (ख) संघीय संरचना के अन्तर्गत विश्वविद्यालय से ही प्रायः ही सभी के अन्तर्गत
 - (ग) संघीय संरचना के अन्तर्गत विश्वविद्यालय से ही प्रायः ही सभी के अन्तर्गत
 - (घ) संघीय संरचना के अन्तर्गत विश्वविद्यालय से ही प्रायः ही सभी के अन्तर्गत

1) विद्यार्थी स्वयं को पढ़ने में आनंद को प्राप्त करते हैं और अपना जो कुछ भी करता है उसे सफल करता है। यह वह ही है जो कि शिक्षण के माध्यम से प्राप्त किया जा सकता है।

2) तत्कालीन संस्था के माध्यम से स्वयंसेवक विनियोगकों को कुशलतापूर्वक एक शिक्षण विभाग जागृत, चिंतित की जा सकती है। विनियोगकर्ता स्वयं को ही उचित विनियोग दे सकते हैं। इससे शिक्षण विभाग को अधिक लाभ मिलेगा और शिक्षण की गुणवत्ता में भी सुधार आएगा।

4. लोकपाल (अ.स.स.स.स.) की शक्तियां एवं प्रजापति :

- (1) लोकपाल विभाग में से विद्यार्थी की शक्तियों को समर्थन के लिए अपनी शक्तियों को प्रयोग करेगा -
- (2) विद्यार्थी शिक्षण विभाग में लोकपाल की शक्तियों का उपयोग करके शिक्षण विभाग के अधिकारों को समर्थन देगा। शिक्षण विभाग को अधिकारों का उपयोग करने में सक्षम करने के लिए शिक्षण विभाग को अधिकार देगा।
- (3) लोकपाल शिक्षण विभाग को समर्थन देगा और अधिकारों को प्रयोग करेगा।
- (4) लोकपाल शिक्षण विभाग को अधिकार देगा और अधिकारों को प्रयोग करेगा।
- (5) लोकपाल शिक्षण विभाग को अधिकार देगा और अधिकारों को प्रयोग करेगा।

5. शिक्षण विभाग की शक्तियां :

- (1) शिक्षण विभाग को अधिकार देगा और अधिकारों को प्रयोग करेगा।
- (2) शिक्षण विभाग को अधिकार देगा और अधिकारों को प्रयोग करेगा।

ALL INDIA COUNCIL FOR TECHNICAL EDUCATION
NOTIFICATION

New Delhi the 25th May, 2012

**All India Council for Technical Education (Establishment of Mechanism for
Grievance Redressal) Regulations, 2012**

F. No. 37-3/Legal/2012.— In order to ensure transparency by Technical Institutions imparting technical education, in admissions and with Paramount Objective of preventing unfair practices and to provide a mechanism to innocent students for redressal of their grievances, In exercise of the power conferred under Clause 1 of Section 23 of the All India Council for Technical Education, Act, 1987 (52 of 1987), the All India Council for Technical Education makes the following Regulations, namely :

1. SHORT TITLE, APPLICATION AND COMMENCEMENT :

- (1) These regulations may be called the All India Council for Technical Education (Establishment of Mechanism for Grievance Redressal) Regulations, 2012.
- (2) They shall apply to every Technical Institution recognized or approved by the All India Council for Technical Education under the All India Council for Technical Education Act, 1987.
- (3) They shall come into force from the date of its publication in the Official Gazette.

2. DEFINITION :

- (1) In these regulations unless the context otherwise requires –
 - a) "Act" means the All India Council for Technical Education Act, 1987;
 - b) "Aggrieved student" means a student who has any complaint in the matters concerned with the grievances as defined under these regulations;
 - c) "College" means any institution, whether known as such or by any other name, which provides for a course of study for obtaining any qualification from a university and which, in accordance with the rules and regulations of such university, is recognized as competent to provide for such course of study and present students undergoing such course of study for the examination for the award of such qualification;
 - d) "Council" means the All India Council for Technical Education;
 - e) "Declared Admission Policy" means such policy for admission to a course or programme of study as may be approved or recognized by

The Council) and offered by the Institution and sub-verse (1) in such manner as the council may specify;

- (f) 'Grievances' may include the following complaints of the aggrieved students namely -
- (i) making admission contrary to merit determined in accordance with the declared admission policy of the institute;
 - (ii) irregularity in the admission process adopted by the institute;
 - (iii) refusing admission in accordance with the declared admission policy of the institute;
 - (iv) withhold or refuse to return any document in the form of certificates of degree, diploma or any other award or other document deposited with it by a person for the purpose of seeking admission in such institution, with a view to induce or compel such person to pay any fee or fees in respect of any course or programme of study which such person does not intend to pursue;
 - (v) demand of money in excess of that specified in the declared admission policy or approved by the competent authority to be charged by such institution;
 - (vi) breach of the policy for reservation in admission as may be applicable;
 - (vii) complaints of alleged discrimination by students from Scheduled Caste, Scheduled Tribes, OBC, women, minority or disabled categories;
 - (viii) non-payment or delay in payment of scholarships to any students that such institution is committed, under the conditions imposed by AICTE, or by any other authority;
 - (ix) delay in conduct of examinations or declaration of results beyond that specified in the academic calendar;
 - (x) non-provision of student amenities as may have been promised or required to be provided by the institution;
 - (xi) denial of quality education as promised at the time of admission or required to be provided;
 - (xii) non-transparent or unfair evaluation practices;
 - (xiii) harassment and victimisation of students including sexual harassment, and
 - (xiv) refund of fees on withdrawal of admissions as per AICTE Instructions from time to time.
- g) 'Grievance Redressal Committee' means a Committee constituted under these Regulations;
- h) 'Institution' for the purposes of these Regulations, means, college or institution as the case may be;
- i) "Ombudsman" means such Ombudsman appointed under sub-clause (1) of clause (3) of these Regulations.

- i) "Technical education" means programs of education as defined under section 2(q) of the All India Council for Technical Education, Act, 1987;
- ii) "Technical Institution" means an Institution as defined under section 2(h) of the All India Council for Technical Education, Act, 1987;
- iii) "University" means a university established or incorporated by or under a Central Act or State Act and includes an institution deemed to be a university declared as such under section 3 of the UGC Act, 1956.

3. **APPOINTMENT, TENURE, REMOVAL AND CONDITIONS OF SERVICES UNDER REDRESSAL MECHANISM**

- 1. i) Each Technical University shall appoint an Ombudsman for redressal of grievances of students under these regulations.
 - i) The Ombudsman shall be a person who has been a judge not below the rank of a District Judge or a Retired Professor who has at least 10 years experience.
 - ii) The Ombudsman shall not, at the time of appointment, during one year before appointment, or in the course of his tenure as ombudsman, be in a conflict of interest with the University where his personal relationship, professional affiliation or financial interest may compromise or reasonably appear to compromise, the independence of judgement toward the university.
 - iii) The Ombudsman, or any member of his immediate family shall not:
 - a) hold or have held at any point in the past, any post, employment in office of profit in the University.
 - b) have any significant relationship including personal, family, professional or financial, with the university.
 - c) hold any university position, called by whatever name, under the administration or governance structure of the University.
 - iv) The Ombudsman in a State Technical University shall be appointed by the University on a part time basis from a panel of three names suggested by the search committee consisting of the following members:
 - a) Nominated of the Governor of concerned State - Chairman
 - b) Two Vice Chancellors by rotation from Public Universities of the State concerned
 - c) One Vice Chancellor by rotation from Private Universities of the State concerned
 - d) Secretary (Higher Technical Education) of the State concerned - Convener
 - v) The Ombudsman in a Central Technical University shall be appointed by the Central Technical University concerned on a part time basis

Form a panel of three names suggested by the Board of Examiners, consisting of the following members:

- a) Chairman AICTE Chairman
- b) One Vice-Chancellor from Central Technical Universities by rotation
- c) Joint Secretary Higher Technical Education, MHRD, Government of India
- d) Member Secretary AICTE Convener

- vii) The Ombudsman shall be a part-time officer appointed for a period of three years or till 70 years of age whichever is earlier from the date he resumes the office and may be reappointed for another one term in the same university.
- viii) Ombudsmen shall be paid a consolidated fees of Rs. 3000 to 5000 per hearing, in addition to the conveyance.
- ix) The Ombudsman may be removed on charges of proven misconduct or misbehavior by the concerned appointing authority.
- x) Provided that no order of removal shall be passed except after an inquiry made in this regard by a person not below the rank of High Court Judge in which such Ombudsman has been informed of the charges against him and given a reasonable opportunity of being heard in respect of those charges.

2. In case of Technical Institution, the Vice-Chancellor of the affiliating university shall constitute a grievance redressal committee consisting of five members for an individual Technical Institution or a group of Technical Institutions, keeping in view the location of the Technical Institution(s) concerned.

4. **POWERS AND FUNCTIONS OF OMBUDSMAN :**

- (1) The Ombudsman shall exercise its powers to hear any grievance
 - (i) of any student against the university or institution affiliated to it or an institute, as the case may be, after the student has availed of remedies available in such institution for redressal of grievance; and
 - (ii) of any applicant for admission as student to such institution.
- (2) No application for revaluation or remarking of answer sheets shall be entertained by the Ombudsman unless specific irregularity materially affecting the outcome of specific instance of discrimination is indicated.
- (3) The Ombudsman shall have power to seek the assistance of any person belonging to the Scheduled Caste, Scheduled Tribe, Socially and economically backward classes (SEBC) minority or disabled category, as amicus curiae, for hearing complaints of alleged discrimination.

20/07/2018

5 PROCEDURE IN REDRESSAL OF GRIEVANCES :

- (1) Each Technical Institution shall establish a registry, headed by an employee of the Institute of appropriate rank as the Ombudsman may decide, where an aggrieved student or person may make an applicant seeking redressal of grievance.
- (2) The address of the registry so established shall be published widely including on the notice board and prospectus and placed on the website of the Institution.
- (3) On receipt of an application by the registry, the employee in-charge shall inform the Ombudsman and shall immediately provide a copy to the Institution for furnishing its reply within seven days.
- (4) The Ombudsman shall fix a date for hearing the complainant which shall be communicated to the Institution and the aggrieved person either in writing or electronically, as may be feasible.
- (5) An aggrieved person may appear either in person or represented by such person as may be authorized to present his case.
- (6) The Ombudsman shall be guided by principles of natural justice while hearing the grievance.
- (7) The Ombudsman shall ensure disposal of every application within one month of receipt for speedy redressal of grievance.
- (8) The Technical Institution shall be expected to cooperate with the Ombudsman in redressal of grievances and failure to do so may be reported by the Ombudsman to AICTE.
- (9) On the conclusion of proceedings, the Ombudsman shall pass such order, with reasons for such order, as may be deemed fit to redress the grievance and provide such relief as may be desirable to the affected party as issue.
- (10) Every order under clause (9), under the signature of the Ombudsman, shall be provided to the aggrieved person and the Institution and shall be placed on the website of the Technical Institution.
- (11) The Technical Institution shall comply with the order of the Ombudsman.
- (12) Any order of the Ombudsman not complied with by the Institution shall be reported to the AICTE for appropriate action as deemed fit by the Council.
- (13) A complaint shall be filed by the aggrieved student, his / her parent or with a special permission from the ombudsman, by any other person.
- (14) In case of any false/frivolous complaint, the ombudsman may order appropriate action against the complainant.
- (15) The principles and procedures outlined above shall apply to the working of the Grievance Redressal Committee in the Technical Institute except:
 - (a) In case of lack of unanimity, the Grievance Committee shall take decisions by majority;
 - (b) The Grievance Committee shall communicate its decisions within 14 days of receipt of complaint.

6. The University and the Technical Institution concerned shall provide detailed information regarding provisions of grievance redressal mechanism, ombudsman and the duties and rights of students in their prospectus prominently.

7. CONSEQUENCES OF NON-COMPLIANCE *

The Council shall in respect of any Technical Institution that willfully contravenes or repeatedly fails to comply with orders of the Ombudsman, may proceed to take one or more of the following actions, namely,

- (a) Withdraw the approval granted to the Technical Institution or any other action or penalty as provided under the All India Council for Technical Education (Grant of Approval for Technical Institutions) Regulation, 2010 as modified or amended by the Council, from time to time;
- (b) withdrawal of declaration of fitness or entitlement to receive grants or financial assistance from the Council;
- (c) withholding any grant allocated to the Technical Institution;
- (d) declaring the Technical Institution ineligible for consideration for any assistance under any of the general or special assistance programmes of the Council;
- (e) Informing the general public, including potential candidates for admission, through a notice displayed prominently in the newspapers or other suitable media and posted on the website/web portal of the Council, declaring that the Technical Institution does not assess the minimum standards for redressal of grievances;
- (f) recommend to the affiliating University for withdrawal of affiliation;
- (g) recommend to the appropriate State Government for withdrawal of status as university in case of a Technical university established or incorporated under a State Act;
- (h) taking such other action within its powers as the Council may deem fit and impose such other penalties as may be provided in the Act for such duration of time as the Technical Institution complies with the provisions of these Regulations;

Provided that no action shall be taken by AICTE under this clause unless the technical Institution has been asked to explain its position and opportunity of being heard has been provided to it.

8. These regulations shall stand repealed on coming into force of the Provision of Unfair Practices in Technical, Medical Educational Institutions and Universities Act.

Dr. K. P. ISAAC, Member Secy.

[ADVT. Officer's Signatory]

Dr. H.L. NAGARAJA MURTHY, MA, MPhil, MBA, PhD Residence: FLAT NO.12
(Ex- ASSTT.PROF BVIMR) MIG/DDA- 3rd Floor
Mob: 9891091998 **POCKET D-10 SECTOR-7 ROHINI**
E-mail: nagaraja.hln2002@gmail.com DELHI-110085
Tel. No. 27040003 (Res)



**AREA OF SPECIALIZATION: ORG. BEHR HUMAN RESOURCE MANAGEMENT – BUSINESS COMMUNICATION
COORDINATION-ACADEMICS TEACHING MANAGEMENT SCIENCES - CAN WORK AS DEAN (ADMN)**

Dr. H.L. NAGARAJA MURTHY is M.A in PSY, M.Phil in PSY (CLINICAL & ORGANIZATIONAL PSY) with PGDPMIR–MBA (IB) and PhD in PSYCHOLOGY (CLINICAL-ORGANIZATIONAL). Having corporate service (HRM-HRD) experience of over 23 years and teaching experience of 12 years in various reputed B schools of Delhi now I'm seeking full time engagement in teaching and or in any senior position in administration.

He was in Bhartiya Vidyapeeth (Institute of Management & Research) BVIMR for 5 years from 2009-14 on contractual basis as Assistant Professor, He served in Rukmini Devi Advanced Studies (RDIAS) as a **Dean** also served **VISITING PROFESSOR** in Management studies and Journalism-Mass Com at **Apar India Institute** of Technology and Management

During his Masters' degree course he carried out project work on "personality pattern among certain types of criminals" (delinquents) which was appreciated by then Karnataka Inspector General of Police and Inspector General of Prisons and they have circulated my thesis copies in many District Police Headquarters under Karnataka State Police.

During his M.Phil (Psychology) he carried out a Clinical study to determine the "personality pattern of Autistic patients and their dynamics" in Delhi/NCR region by visiting various Psychiatric health services of various Hospitals and prepared the thesis based on cross sectional study- observation method and one to one clinical interview method.

He has Completed PhD in PSYCHOLOGY 2011 (January)-2013 (August) and his thesis was on "Sexual Harassment at workplaces and coping up strategies adopted by women executive employees most of whom are hailing from Managerial cadre.



CMJ UNIVERSITY

MEGHALAYA

Estd. 2009 under Section 2f of UGC Act 1956

FFG- 9934

Doctor of Philosophy (Ph.D.) 2013 (Provisional Certificate)

This is to certify that the proposal for the Award Of Ph.D Degree in the Subject Of
Psychology
Under The Faculty of Arts
To Shri Smt. Km. NAGARAJA MURTHY - H. N.
(Registration No.) 8018761011880 Year 2010-2012
On the Topic: "A Study On Sexual Harassment
At Workplaces And Coping Strategies
Employed by Corporate Women Executives."

has been Awarded by the University as per UGC Gazette Notification.
Dated 11th July 17th July 2009.

Shillong (Meghalaya)
The 16th February 2013




Registrar

Reg. No. : 602081090032

Sl. No. : 026412

C.No: 1307

Vinayaka Missions University



The Board of Management of the Vinayaka Missions University
hereby makes known that

Mr / Ms. NAGARAJA MURTHY H L

Has been admitted to the Degree of

MASTER OF PHILOSOPHY IN PSYCHOLOGY

having been certified by the duly appointed examiners to be qualified to receive
the same at the examination held in DEC 2009

and placed in SECOND class

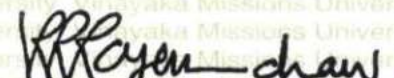
Given under the seal of the University

Under Section 3 of the UGC Act 1956

(Formerly Vinayaka Mission's Research Foundation Deemed University)




Registrar


Vice-Chancellor

Date : 07/Jul/2011

Salem, India



University of Mysore



We, the Chancellor, the Vice-Chancellor and the Senate
of the University of Mysore, do hereby certify that

Naganaja Murthy. A. L.

has been admitted to the Degree of

MASTER OF ARTS

in *Psychology* at the Convocation held in Mysore
on the *Sixth* day of *February* 1977, he
having been duly certified to have passed the prescribed
examination in the year 1976, and he having been
placed in the *Third* Class.



Given under the seal of the University.

D. Vijayaraj Urs
Vice-Chancellor



MOHD HASEEB AHAMAD

Consultant

Clinical Psychologist (AIRSR)

5PSP INSTITUTIONAL AREA MADHUBAN CHOWK ROHINI

New Delhi-110085

Mob., 09718743207, 9450786398

Email- ahmmed.haseeb@gmail.com, ahmmed90bums@gmail.com

Md. Haseeb has done his MA/Msc. In Clinical Psychological from SHIATS Allahabad in 2013, he is pursuing Ph.D in Clinical Psychological from Amity University. He has done special training and workshop at Department of Psychology SHIATS Allahabad, positive Mental Health at Department of Psychology SHIATS Allahabad; he is working with Trauma in children and Adults at Department of Psychology SHIATS Allahabad. He has done Awareness program on Early Identification & Early Intervention of Young Children with Autism Spectrum Disorder at M.L.N Medical College Allahabad. He has attended 3 days workshop on Skill Elevation, Empowerment and Awareness for People with Disability conducted by Buddha Education Foundation from the Department of Empowerment of person with Disability, Ministry of Social Justice and Empowerment, Govt. of India.

SAM HIGGINBOTTOM INSTITUTE OF AGRICULTURE, TECHNOLOGY & SCIENCES

DEEMED-TO-BE-UNIVERSITY

(Formerly Allahabad Agricultural Institute)
ALLAHABAD-211007, U.P.-INDIA

M. No. 13/000065
ID No. 11MAPSY002

(A Christian University of Rural Life)

By the authority of its Executive Council
and upon the recommendation of its Academic Council it is hereby conferred upon

Mohd Haseeb Son/Daughter of Mohd Ahmad
the Degree of

Master of Arts in Psychology
programme of the

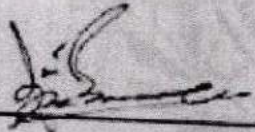
Faculty of Humanities, Social Sciences & Education
in the year 2013

with all its privileges and responsibilities given under the seal of
Sam Higginbottom Institute of Agriculture, Technology & Sciences
at Allahabad in the State of Uttar Pradesh, India

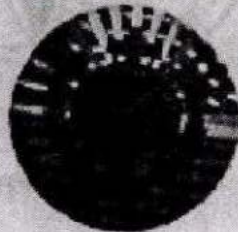
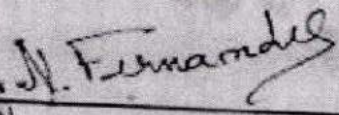
On the Third day of December Two Thousand and Thirteen.

10/12/2013

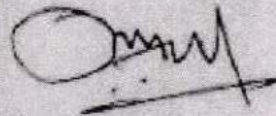
Prof. (Dr.) A.K.A. Lawrence
Registrar



Prof. (Dr.) Newman Fernandes
Pro Vice-Chancellor (Academic Affairs)



Most Rev. Prof. Rajendra B. Lal
Vice-Chancellor



TECNIA INSTITUTE OF ADVANCED STUDIES**GRADE "A" INSTITUTE**

Ref.No. TIAS/SGRC/2023-24/005

Date: 01/09//2023

Notice**Sub: Availability of Student Counselor.**

We are pleased to inform all the students of Tecnia Institute of Advanced Studies, that Student Counselor will be available in the campus as per below mentioned schedule:

S.No.	Name of Student Counselor	Day	Time
1	Dr. Haseeb Ahmed, Psychiatrist	1 st Saturday	9:00am - 10:00am
		3 rd Saturday	4:00pm to 5:00pm
2	Dr. H.L. Nagaraja Murthy, Psychiatrist	2 nd Saturday	9:00am - 10:00am
		4 th Saturday	4:00pm to 5:00pm

**counselor can also be called as per the requirement of students.*

The counseling sessions will be held in Counseling Room , Ground Floor, PG Building, TIAS. The sessions are confidential in all respects, you can utilize this opportunity to address any concerns or challenges you may be facing.


Dr. Chaitali Bhattacharya

Nodal Officer-SGRC
Tecnia Institute of Advanced Studies
Madhuban Chowk, Rohini, Delhi -85

Nodal Officer, SGRC

