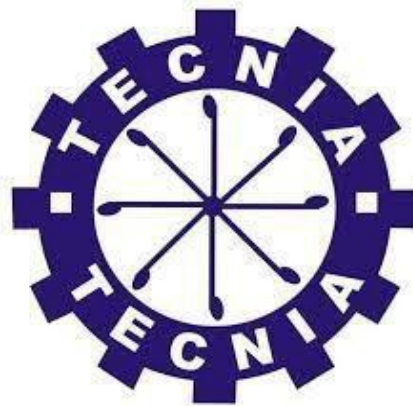


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REFERENCE FACILITIES

- i) Library — Magazines, Reference Book, Book Bank, Newspapers, Online learning resources (E-books, DELNET)
- ii) Journals (National / International/Online)
- iii) Computers (Hardware)
- iv) Complaints / Grievances received/disposed



TECNIA INSTITUTE OF ADVANCED STUDIES

GRADE "A" INSTITUTE

Approved by AICTE, Ministry of HRD, Govt. of India, Affiliated to GGSIP University
Recognized Under Sec. 2(f) of UGC Act 1956

INSTITUTIONAL AREA MADHUBAN CHOWK, ROHINI, DELHI 110085

Tel:91-11-27555121-24, E-Mail : directortias@tecnia.in, Website: www.tiaspg.tecnia.in



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EVIDENCE/PROOF/ADDITIONAL INFORMATION

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| 2 | Journals (National/International/Online) | |
| 3 | Computers (Hardware) | |
| 4 | Complaints / Grievances received / disposed | |

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| PROFORMA FOR GRADING OF INSTITUTIONS | | | | |
|---|----------------|----------------|--|----------------|
| Separate proforma to be filled for each course | | | | |
| Name & Address of Institution : TECNIA INSTITUTE OF ADVANCED STUDIES | | | | |
| 3 PSP, Institutional Area Madhuban Chowk, Sector 14, Rohini, New Delhi-110085 | | | | |
| 1a. Details of Complaints & Grievances to SGRC (Students) | | | | |
| | 2020-21 | 2021-22 | 2022-23 | 2023-24 |
| Opening Complaints & Grievances | 0 | 0 | 0 | 0 |
| Fresh Complaints & Grievances received | 1 | 0 | 5 | 0 |
| Total complaints | 1 | 0 | 5 | 0 |
| Complaints & Grievances Disposed off | 1 | 0 | 5 | 0 |
| Pending Complaints & Grievances | 0 | 0 | 0 | 0 |
| 1b. Details of Complaints & Grievances to GRC (Faculty & Staff) | | | | |
| Opening Complaints & Grievances | 0 | 0 | 0 | 0 |
| Fresh Complaints & Grievances received | 1 | 0 | 1 | 2 |
| Total complaints | 1 | 0 | 1 | 2 |
| Complaints & Grievances Disposed off | 1 | 0 | 1 | 2 |
| Pending Complaints & Grievances | 0 | 0 | 0 | 0 |
| 2. Details of Major Complaints & Grievances be given | | | | |
| Attached | | | | |
| 3. Details of Grievance Redressal facilities for students | | | | |
| Attached | | | | |
| 4. Details of Ombudsman appointment. | | | | |
| Attached | | | | |
| | | | Signature of the Principal /Director Name: Seal: | |
| | | | | |
| | | | | |
| | | | | |