



ज्ञान-विद्यान विमुक्तये

प्रा. मनिष र. जोशी
सचिव

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Secretary



सत्यमेव जयते



विश्वविद्यालय अनुदान आयोग
University Grants Commission

(शिक्षा मंत्रालय, भारत सरकार)
(Ministry of Education, Govt. of India)

D. O. No. F. 1-13/2022 (CPP-II)

5th December, 2023/ 14 अग्रहायण, 1945

Subject: Appointment of Ombudperson(s) as provided in the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023

Respected Madam/Sir,

As you are aware, the UGC notified the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 in the Official Gazette on 11 April 2023 (available on UGC website). The Universities were requested to appoint Ombudperson(s) within 30 days of the notification of the Regulations vide letter dated 12 April 2023. This was followed with several reminders.

The Universities are required to comply with the Regulations by constituting Students Grievance Redressal Committee (SGRC) any by appointing Ombudpersons.

However, it is understood that some universities are yet to comply with the Regulations. The matter is being viewed seriously.

I write to request you again to promptly appoint Ombudperson(s) and implement other provisions of UGC Regulations on or before **31 December 2023**.

A compliance report may be sent to:

In case of a Central University: mssarma.ugc@nic.in

In case of a State University: smitabidani.ugc@nic.in

In case of a Deemed to be University: jitendra.ugc@nic.in

In case of a Private University: shakeel.ugc@nic.in

Since enough opportunities have been provided to the Universities, it has been decided to publish the names of defaulting Universities on the website of UGC after 31 December 2023.

In case a defaulting University desires to make a representation against inclusion of its name in the list of defaulting universities, it may be sent to the Secretary, University Grants Commission, Bahadurshah Zafar Marg, New Delhi-110002, before 31 December 2023.

It may be added that in case of a continuous non-compliance, the UGC may be constrained to take punitive action(s) against such Universities as per provisions of the Regulations.

With regards,

Note:

If a University has already complied with the provisions of the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023, no action needs to be taken by the University on this communication.

Yours sincerely,


(Manish Joshi)

To

The Vice-Chancellors of Central, State, Private and Deemed to be Universities

