

TECNIA INSTITUTE OF ADVANCED STUDIES

GRADE "A" INSTITUTE

Approved by AICTE, Ministry of HRD, Govt. of India, Affiliated to GGSIP University
Recognized Under Sec. 2(f) of UGC Act 1956

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STUDENTS GRIEVANCE REDRESSAL COMMITTEE

Ref. No. : TIAS/SGRC/2022-23/313C

Date: 04.04.2023

Action Taken Report (ATR)

A meeting of the Students Grievance Redressal Committee members was convened in the Board room of in Board Room of Tecnia Institute of Advanced Studies at 10:40 AM on 03.04.2023 (Monday). Following members were present in the meeting the names of the members are as follows:-

S. N.	Name	Member	Department	Mobile No.	E-mail
1	Dr. Chaitali Bhattacharya	Nodal Officer	Faculty BBA	9910055811	studentswelfare@tecnia.in
2	Dr. Deepak Sonker	HoD, BCA	Faculty BCA	9711788920	hodbca@tecnia.in
3	Md. Hasib	Psychiatrist	Outside Faculty AIRSR	9718743207	hammed.haseeb@gmail.com
4	Dr. H.L. Nagaraja Murthy	Psychologist	Faculty BA(JMC)	9891091998	nagaraja.hln2002@gmail.com
5	Dr. M N Jha	Dean (Academics) – Director Nominee	Faculty BA(JMC)	9873057126	deanjmc@tecnia.in
6	Ms. Keenika Arora	Professional Students Counsellor	Faculty- MBA	8800398738	studentswelfare@tecnia.in
7	Mr. Mukesh	Admin Officer	Admin	9582166582	adminofficer@tecnia.in
8	Dr. Preeti Jindal	Member Secretary	Faculty MBA	9717812810	studentswelfare@tecnia.in

Elected Student Representatives – 1st Shift

S. No.	Student Name	Enroll. No.	Shift	Program	Mobile No.	E-mail
1.	Dipesh Chaudhary	00817003921	1st Shift	MBA	9870214060	dipeshkhatana10666@gmail.com
2.	Swayam Gupta	09917001721	1st Shift	BBA	9205532621	swayamgupta525@gmail.com
3.	Parth Bhatnagar	35317002421	1st Shift	BAJMC	9899888526	bhatnagarparth542@gmail.com
4.	Rishika Arora	00417002021	1st Shift	BCA	7011502190	rishikatec64@gmail.com

Elected Student Representatives – 2nd Shift

S. No.	Student Name	Enroll. No.	Shift	Program	Mobile No.	E-mail
1.	Ankit Singh	00221303920	2nd Shift	MBA	9718833618	ankysingh9359@gmail.com
2.	Mahesh Pathak	11121301721	2nd Shift	BBA	7982739505	maheshpathakofficial@gmail.com
3.	Sanket Gulyani	06721302421	2nd Shift	BAJMC	9582965499	sanketgulyani123@gmail.com
4.	Swati Chandola	01821302021	2nd Shift	BCA	9166566462	swatichandola2204@gmail.com

Following meeting Agenda was taken up in the meeting

Item No. 1: To welcome and introduce the new members of the GRC

Chaitali Bhattacharya

Keenika
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The GRC members welcomed the Chair, Dr Chaitali Bhattacharya after her leave and the Admin. Officer, Mr. Mukesh as the new committee member

Item No. 2: Students' Grievance --

Regarding the interrupting services of internet connection in the TIAS campus

Resolved: ITC Head appraised in the meeting that the stringent firewall application was introduced for open surfing as per requirement of security concerns and certain Chinese origin websites and other non-appropriate sites are blocked as per the directions of statutory agencies.

ATR: ITC Head agreed to solve the matter by installing more Internet Modems for the students in the campus to help the students.

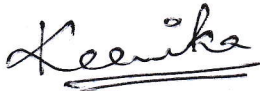
Item No. 3: Students' Grievance –

Regarding the availability of books, e-books, journals and e-journals

Resolved: The committee discussed the above grievance with the Library Dept. of TIAS and suggested to arrange and submit the details of existing and new addition of books, e-books, journals and e-journals

ATR: The matter was discussed with the Dean- Academics and with the HoDs of BBA-Morning, BBA- Evening, MBA- Morning, MBA-Evening, BCA- Morning, BCA- Evening, BAJMC-Morning and BAJMC- Evening to look into the matter and solve it.

Meeting ended with the thanks to the Chair Dr. Chaitali Bhattacharya, Students Grievance Redressal Committee.



Ms Keenika Arora,
Secretary of the Committee, SGRC

Cc to:

- 1) Director, TIAS
- 2) Nodal Officer-GRC
- 3) IQAC, TIAS
- 4) Dean / Academic Coordinator, TIAS
- 5) In-Charge, Student Welfare
- 6) Dr. H.L. Nagaraj Murthy, Psychologist, SGRC and Visiting
- 7) Ms. Keenika Arora, Professional Students Councilor and Member Secretary, SGRC
- 8) Md. Hasib, Psychiatrist, SGRC and Faculty, AIRSR
- 9) Mr. Mukesh, Admin Officer
- 10) HoD, MBA, TIAS for Elected Student Representatives (1st & 2nd Shift)
- 11) HoD, BBA, TIAS for Elected Student Representatives (1st & 2nd Shift)
- 12) HoD, BA(JMC), TIAS for Elected Student Representatives (1st & 2nd Shift)
- 13) HoD, BCA, TIAS for Elected Student Representatives (1st & 2nd Shift)