

**TECNIA INSTITUTE OF ADVANCED STUDIES**

NAAC ACCREDITED GRADE "A" INSTITUTE

Approved by AICTE, Ministry of HRD, Govt. of India, Affiliated to GGSIP University
Recognized Under Sec. 2(f) of UGC Act 1956**INSTITUTIONAL AREA MADHUBAN CHOWK, ROHINI, DELHI 110085**

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Ref. No. : TIAS/SGRC/2022-23/06CC)

Date: 17.01.2023

STUDENTS GRIEVANCE REDRESSAL COMMITTEE**Minutes of Meeting**

A meeting of the Students Grievance Redressal Committee members was convened in the Board room of Tecnia Institute of Advanced Studies at 11:00 AM on 14.01.2023 (Saturday). Following members were present in the meeting the names of the members are as follows:-

S. No.	Name	Member	Department	Mobile No.	E-mail
1.	Dr. Deepak Sonker	Nodal Officer	Faculty BCA	9711788920	hodbca@tecnia.in
2.	Ms. Megha Sharma	Students Welfare	Faculty BBA	9891864968	studentswelfare@tecnia.in
3.	Md. Hasib	Psychiatrist	Outside Faculty AIRSR	9718743207	hammed.haseeb@gmail.com
4.	Dr. H.L. Nagaraja Murthy	Psychologist	Faculty BA(JMC)	9891091998	nagaraja.hln2002@gmail.com
5.	Dr. M N Jha	Dean (Academics) – Director Nominee	Faculty BA(JMC)	9873057126	deanjmc@tecnia.in
6.	Ms. Keenika Arora	Professional Students Councilor and Member Secretary	Faculty MBA	8800398738	studentswelfare@tecnia.in

Elected Student Representatives – 1st Shift

S. No.	Student Name	Enroll. No.	Shift	Program	Mobile No.	E-mail
1.	Dipesh Chaudhary	00817003921	1st Shift	MBA	9870214060	dipeshkhatana10666@gmail.com
2.	Swayam Gupta	09917001721	1st Shift	BBA	9205532621	swayamgupta525@gmail.com
3.	Parth Bhatnagar	35317002421	1st Shift	BAJMC	9899888526	bhatnagarparth542@gmail.com
4.	Rishika Arora	00417002021	1st Shift	BCA	7011502190	rishikatec64@gmail.com

Elected Student Representatives – 2nd Shift

S. No.	Student Name	Enroll. No.	Shift	Program	Mobile No.	E-mail
1.	Deepanshu Mittal		2nd Shift	MBA	9811273114	deepmittal2000@gmail.com
2.	Mahesh Pathak	11121301721	2nd Shift	BBA	7982739505	maheshpathakofficial@gmail.com
3.	Sanket Gulyani	06721302421	2nd Shift	BAJMC	9582965499	sanketgulyani123@gmail.com
4.	Swati Chandola	01821302021	2nd Shift	BCA	9166566462	swatichandola2204@gmail.com

Keenika
Nodal Officer-SGRC
Tecnia Institute of Advanced Studies
Madhuban Chowk, Rohini, Delhi -85

Action Taken Report (ATR) of the meeting held on Dated 24.11.2022 was taken up in the meeting. Further, the SGRC Committee was appraised that in the previous meeting Dated 24.11.2022, 02 Agenda Items are taken, the Action Taken Report of the same is as under:

Item No. 1: Student Grievance: The Semester has been started late; as a result, the completion of the syllabi of the courses will be difficult.

Resolved: The matter was discussed with the Dean- Academics and with the HoDs of BBA-Morning, BBA- Evening, MBA- Morning, MBA-Evening, BCA- Morning, BCA- Evening, BAJMC-Morning and BAJMC- Evening to look into the matter and solve it.

*ATR: The matter was resolved with the permission of the respective HoD of the Program reinforced the faculty schedule to provide the Academic inputs to the students in need as per their learning levels i.e. Slow and Fast Learners and the Academics is augmented accordingly. The Time-Table record is Annexed herewith as **Annexure-I**.*

Item No. 2: Water leakage in washroom; Students have complaint about the washrooms.

Resolved: The matter has been put up to the Admin Officer and same has been resolved.

*ATR: The leakage in the washroom was immediately fixed. However, major overhauling was also recommended during break to resolved the problem and the same has been done according. The photograph of the same is Annexed herewith as **Annexure-II**.*

The SGRC after reviewing the ATR of previous meeting, appraised the house to take up the fresh Agenda of the day to take decision by the house. The Chair Ms. Keenika Arora, Member Secretary, SGRC

Following Student Grievance Agenda was taken up in the meeting:-

Item No. 01: Girl student's grievance regarding non-working of incinerator in their washroom

Resolved: Admin officer was in the meeting and he assured to resolved the same within a weeks time.

Item No. 02: MBA students grievance regarding non- functional of Canteen Services in PG building and they have to go to UG Building.

Resolved: The student welfare department has again requested Admin officer to open up separate canteen facility in PG Building premises too.

Item No. 03:

Few students criticized non- functionality of various other websites during surfing in campus.

Resolved: ITC Head appraised in the meeting that the stringent firewall application was introduced for open surfing as per requirement of security concerns and certain Chinese origin websites and other non-appropriate sites are blocked as per the directions of statutory agencies..

Keenika

Nodal Officer-SGRC
Techia Institute of Advanced Studies
Medhuban Chowk, Rohini, Delhi -85

Note: No other Agenda was left or introduced.

It was decided to schedule next meeting in the month of May 2023 or any schedule for emergency decided by chairman.

Meeting ended with the thanks to the Chair Ms. Keenika Arora, Member Secretary, SGRC

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Ms. Keenika Arora,
Member Secretary, SGRC
Professional Students Councilor
Faculty-MBA

Nodal Officer-SGRC
Tecnia Institute of Advanced Studies
Madhuban Chowk, Rohini, Delhi -85

Cc to:

- 1) Director, TIAS
- 2) Nodal Officer-GRC
- 3) IQAC, TIAS
- 4) Dean / Academic Coordinator, TIAS
- 5) In-Charge, Student Welfare
- 6) Dr. H.L. Nagaraj Murthy, Psychologist, SGRC and Visiting
- 7) Ms. Keenika Arora, Professional Students Councilor and Member Secretary, SGRC
- 8) Md. Hasib, Psychiatrist, SGRC and Faculty, AIRSR
- 9) Mr. R.D. Pandey, Admin Officer
- 10) HoD, MBA, TIAS for Elected Student Representatives (1st & 2nd Shift)
- 11) HoD, BBA, TIAS for Elected Student Representatives (1st & 2nd Shift)
- 12) HoD, BA(JMC), TIAS for Elected Student Representatives (1st & 2nd Shift)
- 13) HoD, BCA, TIAS for Elected Student Representatives (1st & 2nd Shift)