

END TERM EXAMINATION

FIRST SEMESTER [MBA] DECEMBER 2014- JANUARY 2015

Paper Code: MS-101
MIB-101Subject: Management Process and
Organisational Behaviour

Time: 3 Hours

Maximum Marks: 60

Note: Attempt six questions in all including Q no.1 which is compulsory.
Internal choice is indicated.

- Q1 Write short notes on **any two** of the following:- (2x5=10)
- (a) Organisation Culture and Climate
(b) MBO
(c) Managerial skills.
(d) Job Stress
- Q2 (a) Explain why managers need to be concerned with vision, ethics, cultural diversity and the changing working place. (5)
(b) Discuss and differentiate the Scientific School of thought and Max Weber's School of Bureaucracy. (5)
- Q3 (a) Contrast the classical and socioeconomic views of social responsibility. Explain what conclusion can be reached regarding social responsibility and economic performance. (5)
(b) What are some problems that could be associated with employee whistle blowing (a) For the whistle blower and (b) For the Organisation? (5)
- Q4 "Decision-Making is the essence of Management". Comment and explain the features of rational decision making. (10)
- OR**
- Q5 What types of planning do you do in your personal life? Describe these plans in terms of being (a) Strategic or operational (b) Short term Vs long Term and (c) Specific or directional. (10)
- Q6 (a) Discuss the different types of organization structure and Explain the factors affecting selection of a suitable organization structure. (5)
(b) Explain the types of control. What are the techniques available for controlling? (5)
- Q7 (a) Explain the dimensions of Hofstede's Culture. Compare any Five Countries on the basis of these dimensions. (5)
(b) Explain the Interdisciplinary nature and relevance of Organisation Behaviour. (5)