

END TERM EXAMINATION

FIRST SEMESTER [MBA] DECEMBER - 2012

Paper Code: MS 101

Subject: Management Process and Organizational Behaviour

Time : 3 Hours

Maximum Marks : 60

Note: Attempt any five questions. All questions carry equal marks.

- Q1. (a) Discuss the nature and scope of management?
(b) What are the Tasks and Responsibilities of a Professional Manager?
- Q2. (a) Discuss how managerial skills, managerial roles and managerial functions they differ.
(b) Discuss the various approaches advocated for management. What is MBWA?
- Q3. (a) What are various principles of organizing? Discuss them with examples.
(b) What are different types of organizational structure and discuss that exist? Discuss their pros and cons and draw them.
- Q4. (a) What is MBO? Discuss MBO cycle.
(b) What various problem solving techniques are available to managers in their day to day problem solving? Give examples with every technique?

Write short notes on:

- (a) Organizational culture-steps to build and maintain it
(b) Managerial ethos
- (a) Briefly discuss the major theoretical explanation for Group Formation? Which one you think is most relevant to the study of OB? Defend your choice?
(b) How if at all, do Teams as used in today's organizations differ from traditional work groups?
- (a) Discuss the various theoretical streams- content theories; process theories; contemporary theories for work motivation? Give examples wherever suitable?
(b) Explain how one is different from the other.

Write note on:

- (a) Personality-its determinants and development.
(b) Causes of Job stress and coping strategies for stress-both individual and organizational.